

Key Takeaways



To support the health system's response to COVID-19, OHT implementation is continuing, with the ministry supporting teams through **flexibility in timelines**. The following deliverables are now due **May 31, 2021**: **Patient, Family and Caregiver Partnership and Engagement Strategy**, Primary Care Communications Protocol, and Harmonized Information Management Plan.



The Ministry will be providing high-level guidance to teams to support the development of the **Patient, Family and Caregiver Partnership and Engagement Strategy**, **Primary Care Communications Protocol**, and **Harmonized Information Management Plan**. This guidance will be released before **March 31, 2021**, and will be followed with information sessions and learning events.



The ministry recognizes the work of many teams who are **addressing the impacts of COVID-19 on underserved communities** and is exploring ways to share best practices across teams to help enable improved health outcomes and experiences. An emerging area of focus within the ministry's **broader OHT Performance Measurement Framework** is an exploration of the ways in which OHTs are successful in engaging and delivering high quality care to and with Indigenous, Francophone and racialized populations.



Home and community care modernization remains a focus of government's transformation and **integrating home and community care into OHTs** remains a priority. Modernizing the legislative framework for home and community care will **lay the foundation for OHTs to improve care** for patients and support patients to receive the right care in the right place. The ministry is **engaging with providers, associations, and patients, families and caregivers** to develop new home and community care regulations to enable modernization.



Ontario Health is working closely with the ministry and partners through the OHT Central Program of Supports to **create a supportive environment for all OHTs to mature**. This collaboration is currently focused on **expanding access to the key enablers of early OHT development** (such as leadership coaching and establishing engagement opportunities between OHTs) but is designed to adapt to meet the needs of all OHTs throughout their implementation journey.

Participant Feedback

Webinar polls showed that teams are:

- Focusing on COVID-19 response while **continuing to advance OHT work**
- Engaging in **high collaboration** amongst OHT members

Participants want to hear from:

- Other OHTs (Lessons Learned)
- Patient, Family, and Caregiver Partners
- Ontario Health

For future webinars, participants are interested in hearing about:

- Digital Health Supports and Enablers
- Performance Measurement
- Supports for Underserved Communities
- Privacy and Data Sharing
- Patient, Family, and Caregiver Engagement
- Collaborative Decision-Making
- Primary Care Engagement Resources

The webinar materials are available the ministry website [here](#)